

Membership to the Greener Camping Club and why?

We are situated on the Pembrokeshire Coast National Park border, which is a wonderfully unspoilt area due to limited development through tight planning control. As a result, we are only able to operate as a GCC members only site. This means we have an obligation to ensure all guests are members of the issuing authority namely the Greener Camping Club. The good news is we can join you up for just £10.00 for the year. This is non-refundable in the event of cancellation for any cause whatsoever.

Payments

- Bookings must be secured by a non-refundable deposit (25% of total booking fee, or 50% for larger group bookings).
- The remaining 75% is then due 4 weeks prior to your arrival date.

Cancellation of Changes by You

- If you have paid in full and cancel within 42 days of arrival, we will refund you 75% of your overall booking fee. the 25% deposit is not refundable. For cancellations received within 42 days of the rental date, the full rental charges shall apply unless we can re-let the dates booked, we may be able to transfer your payment to a future date. If you have any concerns over this, please take out holiday insurance.

Cancellation or Changes by Us

- Once we have confirmed your booking, we will do our absolute best not to make any changes to your booking or to cancel it. Sometimes though changes do occur before and after bookings have been confirmed, and occasionally confirmed bookings must be cancelled. We promise to do all we can to avoid changes and cancellations but must reserve the right to do so. If we must cancel, we will offer you a full and speedy refund of all monies you have paid to us.
- Watermeadows are not liable for refunds or expenses you incur in the event we are prevented from fulfilling your Booking because of circumstances beyond our control. Such circumstances shall include (but not be limited to) war, terrorism, riots or civil unrest, industrial action, flooding, natural disaster, epidemics, health risks or such similar events ("Force Majeure"). We recommend that you have adequate holiday insurance in place to cover this.
- Watermeadows reserve the right to cancel a booking on short notice in the event of extreme weather or in the unlikely event that we cannot provide safe accommodation.

Cancellation in the event of COVID-19 infection

What happens if you must cancel your booking for any of the following reasons:

- You or a member of your party have a positive Covid-19 test.
- You or a member of your party must self-isolate due to contact with a Covid-19 sufferer.
- You or a member of your party develop Covid-19 symptoms and are awaiting test result.

- Your area is put into a localised lockdown - that means you will be breaking the law if you travel.

If any of the above apply we will do our best to offer you alternative dates for your holiday. If that is not possible then the 'Cancellation by You' clause will apply

COVID-19 Forced Closure

If, as a result Government restriction on campsites we are forced to close and cancel your holiday. You will be entitled to a gift voucher to any amount of money that you have paid. You can then use this voucher against a future stay with us. The voucher is valid for 1 year from our original booking dates.

Consideration for Others

This is a peaceful, quiet campsite for the enjoyment of nature. We do not allow any speakers or amplified music that can be heard off anyone's pitch, and only quiet talking is permitted after 10pm. Noisy visitors who persistently disturb other guests will be asked politely to leave, without refund.

Check In & Out Times

- Check-In is 3pm on the day of your arrival.
- Check-Out time is no later than 10am.

Recycling and Rubbish

A condition of camping here is that you separate glass, cans, plastic, paper, cardboard etc. placing them in the special bins provided. What is left, i.e., anything that is not recyclable can be placed in the landfill bin. We want you to visit our beautiful area and leave as small a footprint on nature as possible.

Toilets & Showers

Each pitch has its own allocated compost toilet, which is cleaned and disinfected prior to your arrival. It is up to you to keep this clean once you arrive. The 2 showers are shared between the pitches, and these are cleaned daily by our cleaning staff.

Accidental Damages

Should any significant damage or breakage occur, other than acceptable wear and tear, a charge for replacement may be made. We reserve the right to charge for excessive cleaning where a bell tent has been left in an unacceptable condition, through waste, litter, interference in the structure, movement of furniture and contents etc. Guests will be held responsible for any fire, smoke or general damage, or alteration to the structure caused by negligence.

Smoking Policy

All the tent structures and all the undercover facilities are strictly NO SMOKING. If you smoke, do it outside and away from the tents dispose of your cigarette ends in the campfire or bin. Thanks.

Children

By booking and coming to Watermeadows Glamping, you agree to be responsible for children in your care, and your own welfare and to take all reasonable precautions against personal injury, injury to others and damage to facilities and the accommodation. Children must be always supervised by an adult with the stoves, firepits and around the lakes.

We take every care to ensure you have a safe and enjoyable holiday but cannot be held liable for any accidents or consequential loss.

Property Loss

Watermeadows Glamping cannot be held responsible for any lost or stolen property.

We reserve the right to change the terms and conditions, prices, or website without notice to read over these.

We accept well behaved dogs in our domes only. Please only bring your dog if its well behaved and doesn't bark loudly and constantly.

Our rules are as follows.....

Always clean up after your dog

It should go without saying, but the normal rules still apply to picking up dog poop when you're on holiday, and you should be vigilant about ensuring that you always bag and bin your dog's waste. Dog owners that don't pick up the poop give other dog owners a bad name and might directly impact upon the willingness of campsites to allow dogs to visit in the future.

Keep your dog contained and under control

Your dog should not be allowed to wander around or find their own entertainment when you're chilling out by your accommodation, and even if you know that your dog is impeccably trustworthy and friendly with both other dogs and people, other guests might not want to have a dog hanging around.

Keep your dog on a lead when always walking around the site, keep them close by when around your accommodation, and don't simply allow your dog to wander around and approach other people without an invite. Be particularly vigilant about your dog scavenging food from others, especially when other people are cooking or barbecuing.

STRICTLY NO DOGS TO BE LEFT ALONE IN ACCOMMODATION